**INTERNATIONAL INSTITUTE OF PROFESSIONAL STUDIES,DAVV**

**Project Report**

**On**

**INTEGRATION OF A CHATBOT IN AN ERP(Enterprise Resource Planning) MODULE**

**M.Tech (IT) -7sem**

Submitted By:

**Parinita Bhadra Richa Bansal**

[IT-2K16-29] [IT- 2K16-39]

Submitted To:

**Dr. Shaligram Prajapat**

International Institute of professional studies, Indore Devi Ahilya University

**INTERNATIONAL INSTITUTE OF PROFESSIONAL STUDIES,DAVV**

**SEMESTER VII**

**CERTIFICATE**

This is to certify that the project work “**INTEGRATION OF A CHATBOT IN AN ERP MODULE**” is a bona fide record of work done by **Parinita Bhadra** and **Richa Bansal** under the guidance of Mr. **Shaligram Prajapat** in partial fulfillment of the requirements for the project.

**Declaration**

We hereby declare that the project report entitled “ **INTEGRATION OF A CHATBOT IN AN ERP MODULE** ” is an original report, submitted by us in partial fulfillment of requirement for the Minor Project of the degree of “**Master of Technology**” for the academic year 2019-2020. It has not been submitted elsewhere for the award of any degree or diploma. We have followed the guidelines provided by the Institute in preparing the report.

Parinita Bhadra

Richa Bansal

**ACKNOWLEDGEMENTS**

We take immense pleasure in thanking Mr. Shaligram Prajapat our Project Coordinator for having permitted us to carry out this project work and also supporting and encouraging us to learn new Technical skills and try to implement it.

We are greatly thankful to our Parents, Friends and Faculty members for their motivation , guidance and help whenever needed.

**Parinita Bhadra Date:**

**Richa Bansal**

TABLE OF CONTENTS

INTRODUCTION TO ERP ............................................................................................................... 1

ADVANTAGES OF ERP ................................................................................................................. 5 DISADVANTAGES OF ERP ........................................................................................................... 6

52

CONCLUSION ............................................................................................................................... 69 REFERENCES .............................................................................................................................. 70

**Hardware Requirements:**

A Disc Space of 40 GB, an IBM Compatible PC, a Pentium 3 processor, a RAM of 512 MB AND A 32 Bit File system are needed.

**Software Requirements:**

An Windows XP at server and client side, Client End Language-HTML, Local Validation-PHP, Server Side Language-PHP, My Sql 2000 Database, a XAMPP Web Server and an Internet Explorer 8/ Mozilla Firefox are required.